



CFOA
National
Resilience

Merseyside Fire & Rescue Service

National Resilience multi capability assurance audit 15th / 16th October 2014

Summary information

The audit visit was supported by a comprehensive and accurate evidence submission.

The audit team spoke to a range of personnel covering all NR assets held by MFRS. The audit team examined systems and procedures within Service Control and asset holding stations. This identified a number of good practices such as the way new and updated information is received and disseminated. Fire Control staff knowledge of NCAF, NR Health & Safety / Technical issues reporting was of a high standard. Several suggestions were also made for improvements to the NR Assurance Toolkit which will be taken forward by NRAT.

Organisationally MFRS have very clear and specifically structured management, information and training models. These have provided an environment within which all NR capabilities have not only been established but have developed beyond standard requirements and continue to do so. National and regional deployment/exercise examples were extensive and all had been examined with outcomes and issues recorded and, where identified, actioned.

Multi agency engagement is extensive in both administrative and operational areas. The location of Fire, Police, Ambulance and LRF Emergency planners at SHQ is beginning to provide positive and effective working relationships.

MFRS have demonstrated a clear and considered commitment to all NR capabilities held. Despite evidence of significant re organisation and lower levels of resources, MFRS have focussed on their systems and have adapted existing structures such as appliance and crew disposition and availability to ensure consistency in the NR response.

The team evidenced all elements of the audit to be in conformity.

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